Station Operations

Course Name

Introduction to Station Operations

Course Description

The aim of this course is to prepare new stations staff for their role and give learners an understanding of core station information as the first step on their learning journey.

This course replaces the previous 'Customer Service Assistant' course, which can be delivered to all new stations employees, regardless of role.

The Introduction to Stations Operations course is intended to be a face-to-face classroom session that can be delivered during the first week of employment.

This course can be delivered as a standalone session or as part of a full induction training programme including other modules already in existence such as Manual Handling for Stations, Station Incident Responder and Safe Interactions.

Audience

New to role stations employees

Duration: 2 Day(s) **Class Size:** 10

Competence Name Awarded

Competence Awarded

Course Code

Prerequisite Name

Prerequisite Short Code

Skills Assessment Scheme Regime

Course Type

Face to Face