Telecoms Engineering

Course Name

Northgate Call Touch Maintenance, Installation and Configuration Conversion

Course Description

This training course is designed to give Telecoms Engineers and Analysts the knowledge required when transitioning from V5 CallTouch to V7 CallTouch. The course covers the principles of:
- CallTouch V7 Architecture
- Working With Virtual Machines (VM's)
- Using CallTouch Embedded Tools
- Using CallTouch Admin Tool (CSAT)
- Database Management
- Interpreting CallTouch Server and Client Logs
- Hardware Replacement and Configuration

Audience

Duration: Day(s) **Class Size:**

Competence Name Awarded

Undertake Maintenance, Installation, Faulting & Configuration of CallTouch System

Competence Awarded

Tel 307

Course Code

Tel 307

Prerequisite Name

Prerequisite Short Code

Skills Assessment Scheme Regime

4

Course Type

Face to Face