

Professional Development

Course Name

Conflict De-escalation

Course Description

This training course is designed to provide learners with knowledge of Conflict De-Escalation and provide them with the opportunity to understand how this applies to their role and day-to-day work. This course will not award a competence, but CPD points are awarded on completion.

Audience**Duration:** 0.25 Day(s) **Class Size:****Competence Name Awarded****Competence Awarded****Course Code****Prerequisite Name****Prerequisite Short Code****Skills Assessment Scheme Regime****Course Type**

Elearning

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