

# Telecoms Engineering

**Course Name**

Solidus Maintenance

**Course Description**

Provides a comprehensive knowledge and practical experience on the maintenance and troubleshooting of Solidus eCare v8.0.

**Audience**

Aimed at those involved in technical support and analysis activities on the telecoms infrastructure. Attendees should ideally have a working knowledge of MS Windows 2003 / 2008, MS Exchange Server and SQL Server.

**Duration:** 5 Day(s) **Class Size:** 6

**Competence Name Awarded**

Undertake network management and fault analysis; Undertake network management and fault analysis.Solidus; Undertake corrective and preventative maintenance and make minor changes on business switches; Undertake corrective and preventative maintenance and make minor changes on business switches.Solidus

**Competence Awarded**

Tel 16; Tel 16.14; Tel 19; Tel 19.05

**Course Code**

Tel 16; Tel 16.14; Tel 19; Tel 19.05

**Prerequisite Name**

N/A

**Prerequisite Short Code**

N/A

**Skills Assessment Scheme Regime**

Varies depending on competence

**Course Type**

Face to Face

**Download Date: 10/1/2025**