

# Telecoms Engineering

**Course Name**

MX-One Telephony System (Conversion)

**Course Description**

New version of the Mx-One is being introduced to the network and engineer teams need to be trained in their use and configuration of them in each circumstance This training course is designed to give Telecoms Engineers the knowledge required when transitioning from Version 5 Mx-One to Version 7 Mx-One

**Audience**

This training course is intended for Telecoms Engineers, First & Second-line maintainers and NMC Analysts.

**Duration:** 1 Days Day(s) **Class Size:** 6

**Competence Name Awarded**

Undertake corrective and preventative Maintenance, Installation, system configuration and faulting of the MX-One Telephony System

**Competence Awarded**

TEL 301

**Course Code**

TEL 301

**Prerequisite Name****Prerequisite Short Code****Skills Assessment Scheme Regime**

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**Course Type**

Face to Face

**Download Date:** 12/2/2025