

Telecoms Engineering

Course Name

Customer Information System (CIS)

Course Description

This course is designed to provide delegates the knowledge and skills required for technical maintenance of Infotec products and system overview and cover the details of essential maintenance and fault finding techniques.

Audience

Telecoms engineers requiring to carry out CIS Maintenance.

Duration: 1 Day(s) **Class Size:** 6

Competence Name Awarded

Undertake corrective and preventative maintenance of SISS.CIS

Competence Awarded

Tel 18, Tel 18.01

Course Code

Tel 18, Tel 18.01

Prerequisite Name

N/A

Prerequisite Short Code

N/A

Skills Assessment Scheme Regime

6

Course Type

Face to Face

Download Date: 10/1/2025