

# Telecoms Engineering

**Course Name**

Customer Information System (CIS)

**Course Description**

This course is designed to provide delegates the knowledge and skills required for technical maintenance of Infotec products and system overview and cover the details of essential maintenance and fault finding techniques.

**Audience**

Telecoms engineers requiring to carry out CIS Maintenance.

**Duration:** 1 Day(s) **Class Size:** 6

**Competence Name Awarded**

Undertake corrective and preventative maintenance of SISS.CIS

**Competence Awarded**

Tel 18, Tel 18.01

**Course Code**

Tel 18, Tel 18.01

**Prerequisite Name**

N/A

**Prerequisite Short Code**

N/A

**Skills Assessment Scheme Regime**

6

**Course Type**

Face to Face

**Download Date:** 10/1/2025