

Telecoms Engineering

Course Name

Advanced Cisco Unified Communications Manager

Course Description

This course is designed to teach the delegates the concepts of Initial Server Build using components such as ESXi and VSphere which leads onto installation of Cisco Unified Communications Manager, VG350, Gia-Tronics IP Phones, IPTrade TSS and the configuration of IPTrade (BT) Turrets. This will provide the delegate the knowledge and skills to become a Server, Voice and Windows experienced engineer.

Audience

Telecom engineers and NMC Analysts who will be required to undertake advanced system configuration of CISCO VoIP and associated equipment.

Duration: 5 Day(s) **Class Size:** 6

Competence Name Awarded

Advanced configuration of VoIP and associated equipment.Undertake advanced system configuration of VoIP and associated equipment

Competence Awarded

Tel 28, Tel 28.01

Course Code

Tel 28, Tel 28.01

Prerequisite Name

Installation, system configuration, maintenance and faulting of VoIP and associated equipment. Installation, corrective and preventative maintenance and faulting

Prerequisite Short Code

Tel 27.01

Skills Assessment Scheme Regime

3

Course Type

Face to Face

Download Date: 10/1/2025