

Signal Engineering

Course Name

RBC STSM - Manage People

Course Description

This course is designed to train all STSM, Section Supervisors and individuals identified for progression into those roles. It is designed to develop a person's knowledge, understanding technical skills and management skills. It is therefore particularly suited to persons required to prove their capability in these areas.

Areas include-

Recruit Personnel

Manage sickness, leave and staffing levels for direct reports

Conduct 1:1 performance meetings for direct reports

Manage development of self and others

Conduct developmental/annual capability reviews

Undertake Continuous Professional Development (CPD)

Manage discipline

Carry out Investigations in line with required protocol

Build effective relationships

Manage team dynamics

Maintain local Trade Union relationships

Audience

This course is designed to train all STSM, Section Supervisors and individuals identified for progression into those roles.

Duration: 3 Days Day(s) **Class Size:** 10

Competence Name Awarded**Competence Awarded****Course Code****Prerequisite Name****Prerequisite Short Code****Skills Assessment Scheme Regime****Course Type**

Download Date: 10/1/2025