

# Railway Operations

**Course Name**

Assessing Non Technical Skills

**Course Description**

Examining Non Technical Skills (NTS) and the different sources of evidence that can be used to assess them. Covers how to record data in Academy and provide support to those who need to develop their NTS. Day Two covers an element of coaching and how this can be used in challenging situations, as well as a practical activity around writing a development action plan.

**Audience**

This programme is for anyone who has to assess Non-Technical Skills, including LOMs and Route Controllers.

**Duration:** 2 Days Day(s) **Class Size:** 14

**Competence Name Awarded**

N/A

**Competence Awarded**

N/A

**Course Code**

N/A

**Prerequisite Name**

N/A

**Prerequisite Short Code**

N/A

**Skills Assessment Scheme Regime**

N/A

**Course Type**

Face to Face

**Download Date:** 10/1/2025