Telecoms Engineering

Course Name

Solidus Maintenance

Course Description

Provides a comprehensive knowledge and practical experience on the maintenance and troubleshooting of Solidus eCare v8.0.

Audience

Aimed at those involved in technical support and analysis activities on the telecoms infrastructure. Attendees should ideally have a working knowledge of MS Windows 2003 / 2008, MS Exchange Server and SQL Server.

Duration: 5 Day(s) **Class Size:** 6

Competence Name Awarded

Undertake network management and fault analysis; Undertake network management and fault analysis.Solidus; Undertake corrective and preventative maintenance and make minor changes on business switches; Undertake corrective and preventative maintenance and make minor changes on business switches.Solidus

Competence Awarded

Tel 16; Tel 16.14; Tel 19; Tel 19.05

Course Code

Tel 16; Tel 16.14; Tel 19; Tel 19.05

Prerequisite Name

N/A

Prerequisite Short Code

N/A

Skills Assessment Scheme Regime

Varies depending on competence

Course Type

Face to Face