

# Telecoms Engineering

**Course Name**

Network Management Centre (NMC) Telecoms Principles

**Course Description**

Provide the NMC, Tier 1 and Tier 2 the fundamental and principle knowledge of the processes, relevant systems, alarm structures, triage processes, event management and basic diagnostics.

**Audience**

**Duration:** 3.5 hours **Day(s)** **Class Size:** 1

**Competence Name Awarded**

Understanding and Introduction to the Principles of Network Management Centre and Operations Support Systems

**Competence Awarded**

TEL 500

**Course Code**

TEL 500

**Prerequisite Name****Prerequisite Short Code****Skills Assessment Scheme Regime****Course Type**

Elearning

**Download Date:** 7/5/2024